



Vancouver / Clark County Resources

for people who are homeless or low income with emergency needs

VERSION UPDATE: MAY 1, 2009



HOTLINES

211 INFO- Dial "211" from your phone for info & service referrals.

Mental Health Crisis Line
360-696-9560

Adult / Child Protective Svcs.
1-866-363-4276; 1-800-562-5624
Call to report abuse / neglect.

Domestic Violence/Sexual Assault Hotline
360-695-0501
24/7 hotline, support, shelter.

Senior Info & Assistance
201 NE 73rd St., Suite 201, Van.
360-694-8144
Energy assistance, case management, dental, transportation, prescription and more.

ALCOHOL & DRUG

Alcoholics Anonymous
2203 Fairmount Ave., Suite A
360-694-3870. Call 24/7.
www.vanintgrp.com

Columbia River CDDR Program
360-993-3040
Drug, alcohol, methadone treatment available for people with co-occurring disorders.

Families Anonymous
11000 NE 4th Plain, Van.
360-835-1066; 360-687-9987
12-step for users' families.

Lifeline Connection
1601 E. 4th Plain, #17, Van.
360-397-8246
NW DEAF Addiction Center.
Call for 24/7 detox, in/outpatient treatment.

Narcotics Anonymous
360-690-1144. 12-step program.

Northstar NS Clinic
360-993-3040. Opiate treatment.

Northwest Recovery Center
1601 E. 4th Plain, #17, Ste. 222, Van.
360-397-8488
M-W: 8:00 am – 7:00 pm; Th: 8:00 am - 6:30 pm;
F: 8:00 am - 4:30 pm.

BUS TICKETS & GAS ASSISTANCE - Call for availability.

Salvation Army
7509 NE 47th Ave., Van.
360-694-9503
M-F: 10:00 am - noon, 1:00 pm - 4:00 pm.
No bus tickets.

Share Outreach
1115 W. 13th St., Van.
360-859-3631
M-F: 8:00 am - 4:00 pm. No gas.

St. Vincent de Paul - Battle Ground
V-Mail: 360-576-0122
M-F: 8:00 am – 8:00 pm.
Residents North of 159th St. **ONLY.**

St. Vincent de Paul - Camas/Washougal ONLY.
360-834-2126, ext. 251
9:00 am – 4:00 pm.

St. Vincent de Paul - St. John / Brush Prairie
11607 NE 87th Ave., Van.
360-573-7199
MWF: 9:30 am - 12:30 pm.
Residents north of 58th St., **ONLY.**

St. Vincent de Paul - Vancouver
360-694-5388
M-F: 9:00 am -1:00 pm
No bus passes.

CLOTHING, FINANCIAL, FOOD & HOUSEHOLD GOODS * - *Always bring Photo ID & your Social Security Card

Adventist Community Svcs.
11117 NE 189th St., Battle Ground
360-687-3459
Food, household, clothes.
M: 1-5:30 Th: 9:30-11:30, 1-2:30 pm.
No fin'l. assistance.
N. Clark Cty. Residents ONLY.

CHS East Cty. Fam. Res. Ctr.
1702 "C" St., Washougal
360-835-7802
Resources, family counseling, emergency food.
MWF: 9-12; T-Th: 9-5.

Clark County Adventist
3200 NE St. Johns Blvd., Van.
360-695-8632
Clothing and food **ONLY.**
M,T: 9:30 am - 3:00 pm.
Lunch M,T: 11:45 am - 12:30 pm.

Clothes Closet – Salvation Army
7509 NE 47th Ave., Van.
360-694-9503
T, Th: 10 am -11-30 am.

Giving Closet
2804-B NE 65th Ave., Van.
360-993-4800
W, Th only. Call for hours.
Free clothing for all ages.

Interfaith Treasure House
91 C St., Washougal
360-834-5786
Utility, rent, food bank, house goods.
Camas & Washougal only, call for hours.

McLoughlin Church of God
903 Winchell Ave., Van.
360-695-5577
Food assistance.
M, W: 11:00 am – 1:00 pm.

Memorial Lutheran Church
2700 E. 28th St., Van.
360-695-7501
Free meal, Fridays, 6:00 pm.
Soup lunch: M, T, Th: 12-1:30 pm.

Salvation Army Family Svcs.
7509 NE 47th Ave., Van.
360-694-9503. Food, & rent/utility assistance if funds available. M-F: 10 am - 12, 1:00 -4:00 pm.

Share Outreach
1115 W. 13th St., Van.
360-859-3631. Laundry - T & Th: 8:30 am.
Showers, lockers, shoes, clothes –
M-F: 8:30 am –10:30 am.

St. Vincent de Paul - Battle Ground, North Clark County ONLY
360-576-0122. Call first.
Food referral, fin'l. assistance. VMail answered from 8:00 am- 8:00 pm, M-F.

St. Vincent de Paul - Camas
324 NE Oak St., Camas
360-834-2126, ext. 251
Clothes, food, financial if avail.

Dept. of Social & Health Svcs.
5411 E. Mill Plain Bldg. 1, Van.
360-759-2800
Childcare, food, financial, medical.
M-F: 7:45 am – 5:00 pm.

firstthebasics.com

Website resource on where to access food, hot meals, recipes, transportation services and MORE in the Vancouver area.

FISH of Orchards

6008 NE 110th Ave., Van.
360-256-2440. Food, clothes.
M-F: 10:00-12:00, 12:30-2:30
No financial help available.

FISH of Vancouver

St. Paul's, 14th & Franklin, Van.
360-695-4903
Clothes, food, small household goods.
M-F: 10 am – 3:00 pm.

Neighbors Helping Neighbors
21814 NW 11th Ave., Ridgefield
360-887-3354
Clothing, food, household
T, F: 10:00 am - 1:00 pm.

North Cty. Comm. Food Bank

17 NE 3rd Ave., Battle Ground
360-687-5007
M-Th: 9:00 am -11:15 am, 1:30 pm -3:15 pm;
F: 9:00 a.m. - 11:15 am.
No Woodland WA zip codes.

One Life

1207 E. Reserve St., Van.
360-759-4999. Food bank Sun, 12-2 pm; Signups
9:30 am. More food, meal program info:
www.welcometoonelife.com

Salvation Army Family Services

Camas/Washougal, ONLY.
1612 "I" St., Washougal.
360- 835-3171
Food, clothing, household goods, emergency
lodging. Call for appointment.

St. Vincent de Paul - St. John

11607 NE 87th Ave., Van.
360-573-7199
Utility, rent funds, food, house goods.
MWF: 9:30 am - 12:30 pm.

St. Vincent de Paul - Vancouver

2456 Stapleton Rd., Van.
360-694-5388
Clothes, food, fin'l, & house goods.
M-F: 9:00 am – 1:00 pm.

Trinity Mission Food Cupboard

6700 MacArthur Blvd., Van.
360-693-4271
Food assistance.
3rd Fri. of mo.; 10:00 am – 2:00 pm.

Woodland Comm. Svc. Ctr.

736 Davidson Ave., Woodland
360-225-9998. M-TH: 9:00 am – 5:00 pm.
Clothing, legal; insurance, nutrition,
home-buying classes.
Food bank - M: Noon – 6:00 pm.

COUNSELING – (also see listings under MISCELLANEOUS and YOUTH)

Catholic Community Services

9300 NE Oak View Dr.,
Suite A, (Family Center), Van.
1-800-388-6378; 360-567-2211
Sliding scale, English/Español.

Children's Ctr.

415 W. 11th St., Van.
360-699-2244
Kids 2-18 & their families. Medical coupons &
sliding scale. M-F: 8:00 am – 7:00 pm.

Col. Pastoral Counseling

426 E. 4th Plain Blvd. #11, Van.
360-696-1615. Sliding fee, insurance accepted.
Gen'l. counseling, domestic violence, anger
management. M-F: 9:00 am – 9:00 pm.

Col. River Mental Health

6926 NE 4th Plain Blvd., Van.
360-993-3000
M-Th: 8:00 am –7:00 pm, F: 8:00 am - 5:00 pm.

Consumer Voices Are Born

1601 E 4th Plain Blvd., # 17, Ste. A-114, Van.
360-397-8050. Mental health support,
drop-in: M-Sat: 9:00–7:00 pm.
Warmline: 360-750-2014; 5:00-10:00 pm.

Community Svcs. Northwest

1601 E. 4th Plain Blvd., # 17, Ste. 222, Van.
360-695-1297
Mental health, Medicaid ONLY.

EMPLOYMENT

Clearview Employment

360-737-2801
Employment assistance, affiliated with
CRMHS. M-F: 8:00 am – 5:00 pm.

Goodwill / Job Connection

6425 NE 4th Plain, Van.
360-695-1923
Workshops, job search, and job leads,
16 years of age and over.
M-F: 8:00 am – 4:30 pm.

WorkSource Town Plaza

5411 E Mill Plain, Ste. 15, Van.
360-735-5000
M-F: 8:00 am – 5:00 pm.

MEDICAL, DENTAL, VISION & HEARING

Center for Comm. Health

1601 E 4th Plain Blvd., Bldg. 17, Ste. 214, Van.
360-397-2130
Substance abuse, social services, detox, health,
mental health, M-F: 8:00 am – 5:00 pm.

Lions Hearing Committee

360-690-4327
Testing, hearing aid if no Medicaid.
Must be a Clark County resident for 1 year.
Appointment required.
www.fortvancouverlions.com

Sea Mar Com. Health Center

Medical: 7410 E. Delaware Ln., Van.
360-896-5128. **By appointment. ONLY.**
Medical services, sliding scale.
M-F: 8:00 am – 5:00 pm;
Th: 5:00 pm – 9:00 pm.

Clark County Public Health

1601 E 4th Plain Blvd., Bldg. #17, Van.
360-397-8000
Call for information & times. Maternity support,
HIV/AIDS case management services.

Lions Sight Foundation

360-696-6321 ext. 210
Financial help with glasses, visual aids &
surgeries for low-income persons. Must be a
Clark Cty. resident for 1 year.

Sea Mar Com. Health Center

Dental: 1412 NE 88th St. Van.
360-574-4074. Call for information.
Sliding fee. Medicaid & private insurance,
emergency care.

Free Clinic of SW Washington

4100 Plomondon St., Van.
360-313-1390. By appt. only. Medical, dental,
prescription assistance. Kid's immunizations –
W: 5:30-7:30 pm. Health screenings - F: 5:30-7:30
pm. Vision care, 2nd/4th Mondays, 5:30-7:30
pm.

New Heights Clinic

8000 NE 58th Ave, Van.
360-694-0355. By appt. only, M-Th.
Free medical care for uninsured residents of
Clark County. Hours vary, call for specific
office times.

State Vision Clinic

360- 693-2300
5411 E. Mill Plain Blvd. #28
Eye Exams, CUP, CHPW,
and Open Med Coupons.
M, T, Th, F: 9:00 - 5:00 pm; W: 9:00 – 4:00 pm.

Healthy Steps
6100 NE 4th Plain Blvd., Van.
360-514-7300. Pediatric and children's
healthcare. Women, call for info. **NO PRIMARY
CARE, CASH ONLY.** M-F: 8:00 am-5:00 pm.
Closing as of August 1, 2009.

Planned Parenthood - Orchards
5500 NE 109th Ct, #A, Van.
888-875-7820
Women's health; STD checks provided for
women and men. Call for days/hours.

**Statewide Health Insurance Benefits Advisors
(SHIBA)**
1-800-562-6900 - Help Line,
M-F: 8:00 am - 5:00 pm.

HOUSING

Comm. Housing Resource Ctr.
2700 NE Andresen Rd. #D-3, Van.
360-690-4496
M-F: 8:30-5:30 pm. Credit repair, buyer
education, default counseling, reverse mortgage.

Listings of affordable housing:

www.aptfinder.org
www.housingconnections.org

Shared Housing
503-225-9924. Roommate matching,
serves Clark County, WA and OR.

Housing Preservation Prog.
360-397-2130. Weatherizing Vancouver homes,
funding repairs in Clark County outer areas.
Accessibility program.

Oxford Houses
500 W. 44th St., Van.
360-695-4167
Housing for adults in recovery.
www.oxfordhouse.org

Vancouver Housing Authority
2500 Main St., Van.
360-694-2501. Subsidized and affordable housing
lists. www.vhousa.com

New Beginnings
P.O. Box 465, Camas, 98671
360-989-0279. For pregnant young women,
needing a safe place for them and their baby.
newbeginningsmaternity.org

Second Step Housing
2500 Main St., Suite 120, Van.
360-993-5301. Transitional & permanent housing
for homeless/ low income women, & women
w/children.

Vida's Ark
1311 E. Reserve St., Van., 98661
360-695-3681
For homeless teen moms & their kids. Provides a
safe, nurturing home and skills for self-sufficiency.
www.vidasark.org

LEGAL ASSISTANCE

Human Rights Commission
800-233-3247
Discrimination complaint investigations.

Clear Hotline – Legal Counsel
888-201-1014
M-F: 9:15-12:30, 3:30 -6:15 pm. No criminal
cases, no King County cases.
Website: www.nwjustice.org

Clark Cty. Volunteer Lawyers
360-695-5313
M-Th: 9:00 am – 4:00 pm.
T: Family law; Th: General law.
For materials, forms: www.washingtonlawhelp.org

MEAL PROGRAMS: *See more listings under section: "Clothing, Financial, Food..."*

Lost & Found Café
824 NE 4th Ave., Camas
360-834-4181. M, Th: 6-7 pm.

Share House 1115 W 13th St., Van.
360-859-3631. M-F: B: 6:30, L: 11:30, D: 5:00;
Sa & Su: B: 9:00 am, D: 3:30 pm.

**Meals on Wheels
(Loaves & Fishes of Portland)**
1-866-788-6325

MISCELLANEOUS

Disability Resources of SW WA
2700 NE Andresen, # D-5, Van.
360-694-6790
Disabled/independent living info & resources.
M-Th: 9-4:30. Website: www.darsw.com

Innovative Services NW
360-892-5142. Services: therapy; respite &
support for families; adult health day care; child
care & respite; adult employment; custodial.
Accepts DSHS subsidies.

Justice for Animal Welfare (JAWS)
360-693-8521
Emergency pet food, spay/neuter.
Answering machine w/info.
Not a shelter.

Y's Care Child Care Program
360-906-9128; 3609 Main St. Licensed pre-school
(2.5-5 yrs) & homeless childcare vouchers.

Vital Records
360-397-8414. Recorded msg. Birth records,
WA only. Clark Cty. death records for 10 yrs.

Volunteer Income Tax (IRS) Assistance
800-829-1040
Call for locations.

PHONE, MAIL ADDRESS

Community Voice Mail
Free personal voicemail boxes available from
Share Outreach. See at right.

Share Outreach
1115 W. 13th St., Van.
360-859-3631
Mailing address and free local calls.
M-F: 8:30 am - 4:30 pm.

**Washington Telephone
Assistance (DSHS)**
1-888-700-8880
\$8 / month + tax for basic phone service for DSHS
clients.

RENT & MORTGAGE ASSISTANCE / EVICTION PREVENTION

Based on availability of funds

Salvation Army Family Center
7509 NE 47th Ave., Van.
360-694-9503. Based on avail.
M-F: 10 am - noon, 1 - 4:00 pm.

**St. Vincent de Paul - Battle Ground, Camas,
St. John & Vancouver.**
*See listings under **Clothing** for phone & locations.*

SHELTERS:

Call the Shelter Clearinghouse at 360-695-9677, 7 days/week. Women, families and couples, 9:00 am-8:00 pm.
Single men, 11:00 am-8:00 pm. Youth, domestic violence, and other shelters are listed below.

Breaking Free Ministries
360-737-9869; call first.
MEN ONLY, Christian-based.

Oak Bridge Youth Shelter
360-891-2634
24/7 hotline: 1-888-979-4357
YOUTH ONLY, 9-17.

Safe Choice (English/Español)
360-695-0501. Women & kids
only, boys up to 17 yrs.,
fleeing abuse/domestic violence.

TENANT & LANDLORD DISPUTES

Attorney General
1-800-692-5082
24/7 Consumer Hotline.
Brochures, info.

Tenant Union of WA – Tenant Rights Hotline
1-206-723-0500
M, W: 3 - 6 pm, Th: 12 - 4 pm
www.tenantsunion.org

UTILITY ASSISTANCE

Clark Public Utilities
1200 Ft. Van. Way, Van.
360-992-3000
Ask Customer Service about:

-Operation Warm Heart
-Energy Assistance
-Guarantee of Service
-Weatherization

No. Cty. Comm. Food Bank
17 NE 3rd Ave., Battle Ground
360-687-5007
M-F: 9-11:15 am, M-Th: 1:30-3:15pm.
BG Water ONLY.

Salvation Army Family Svcs.
7509 NE 47th Ave., Van.
360-694-9503; M-F: 10-12, 1-4.

**St. Vincent de Paul - BG,
Camas, St. John & Vancouver**
Based on available funds.
*See listings under Clothing for
phone & locations.*

Salvation Army Family Services
Camas/Washougal, ONLY.
360-835-3171. T, Th, F: 1-6 pm.

VETERANS SERVICES

Veterans Assistance Program
1601 E 4th Plain Blvd, Bldg. #17
360-397-8478. Rent, utilities, food, gas,
transportation, prescriptions. Honorable dis-
charge, WA residency 12 mos.
Clark Cty. residents ONLY.
M-F: 7:30 am- 3:30 pm.

**Community Reintegration Program for
Veterans**
360-696-4061
Case mgmt/housing: ext. 33766;
Homeless Outreach: ext. 31403;
Vocational Rehabilitation, Work Therapy, Job
Placement: ext. 33844.

Veterans Outreach Vancouver (Share House)
360-695-7658
1115 W. 13th St., Van.
1st & 3rd Tues: 1:00 - 2:30 pm.
Veterans' special benefits Medical: 877-222-8387.
Home loans, insurance, etc.
800-827-1000; www.va.gov

YOUTH SERVICES

Child Protective Services
24/7 Hotline: 1-866-363-4276
Always report child abuse or neglect!
360-993-7901 (M-F: 8-4:30) or
1-800-562-5624 (eves & wknds.)

Children's Home Society
309 W 12th St., Van.
360-695-1325. Counseling.

Children & Family Services
907 Harney St., Van.
360-993-7900
Family reconciliation, more.

Children's Home Society
1702 C St., Washougal.
360-835-7802. Counseling, family support,
parent education, kinship care, child & family
mental health counseling.

Oak Bridge Youth Shelter
360-891-2634
Youth only, ages 9 - 17.
24/7 hotline: 1-888-979-4357.

Yellow Brick Road of WA
360-213-5947; 360-314-5716
Youth, young adults 16-24.

© Council for the Homeless, 2009. Phone: 360-993-9561, or visit: www.icfth.com
Send changes and/or corrections to: cfthadmin@icfth.com.

Working to end homelessness in Clark County, Washington.